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## ICC Releases Annual Report Analyzing Illinois Retail Electric Market

Chicago – On Monday, the Illinois Commerce Commission’s Office of Retail Market Development (ORMD) released its 12<sup>th</sup> annual report to the General Assembly and the Governor. The report describes in detail the competitive retail market in Illinois and is required under Section 20-110 of the “Retail Electric Competition Act of 2006.”

The report aims to provide an overview of the current state of the market, including alternative retail electric suppliers’ (ARES) activity and customer switching trends.

Nearly 85% of the non-residential (commercial and industrial) power usage in the ComEd and Ameren service territories were served by ARES. The share of ARES-provided non-residential usage statewide has been fairly constant over the last five years.

At the end of May 2019, about 1.78 million residential customers were on ARES service, compared to about 1.77 million customers in 2018 and over 3 million customers five years ago.

The number of residential ComEd customers receiving supply from an ARES decreased slightly over the last year while the number in the Ameren Illinois service territory increased slightly over the same period. As of May 2019, approximately 32% and 60% of residential customers received service from an ARES in the ComEd and Ameren Illinois territories, respectively. (see page 22 of the report for details).

The last year saw some growth in the number of active ARES. As of May 2019, there were 68 active ARES offering supply to residential customers in the ComEd service territory (up from 60 a year earlier), and 29 suppliers offering residential customers supply in the Ameren Illinois service territory (two more than a year earlier). Of the offers posted on PlugInIllinois.org for residential service in the

ComEd service territory, 86% were fixed rate offers and 10% were variable rate offers (see page 25 of the report for details).

The ORMD report also details steps taken to improve transparency of the Price to Compare on residential and small commercial retail customers electric bills, and enforcement of enhanced consumer protection rules. It also recommends further exploration into value-added incentives offered by ARES and market participation data.

The full report is available on the ICC website: <https://www.icc.illinois.gov/icc-reports/report/AnnualReportOfficeOfRetailMarketDevelopment>

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#### ***About the Illinois Commerce Commission***

The Illinois Commerce Commission (ICC) is a quasi-judicial body made up of five Commissioners. Through its Public Utility Program, the Commission oversees the provision of adequate, reliable, efficient and safe utility services at the least possible cost to Illinois citizens served by electric, natural gas, telecommunications, water and sewer public utility companies. Through its Transportation Regulatory Program, the Commission oversees public safety and consumer protection programs with regard to intrastate commercial motor carriers of general freight, household goods movers, relocation towers, safety towers, personal property warehouses and repossession agencies. The Commission's Rail Safety Program also inspects and regulates the general safety of railroad tracks, facilities and equipment in the state.

To learn more about the Commission, its offices and bureaus, click [here](#). If you are a consumer who needs help resolving a utility dispute call 800-524-0795 or file an online complaint [here](#). For a complaint related to transportation, call 217-782-6448.

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